



Santa Fe County Connect

a network for health and well-being

Jennifer Romero
Health Care Assistance Program Manager

Elizabeth Peterson
Santa Fe County Connect Project Manager

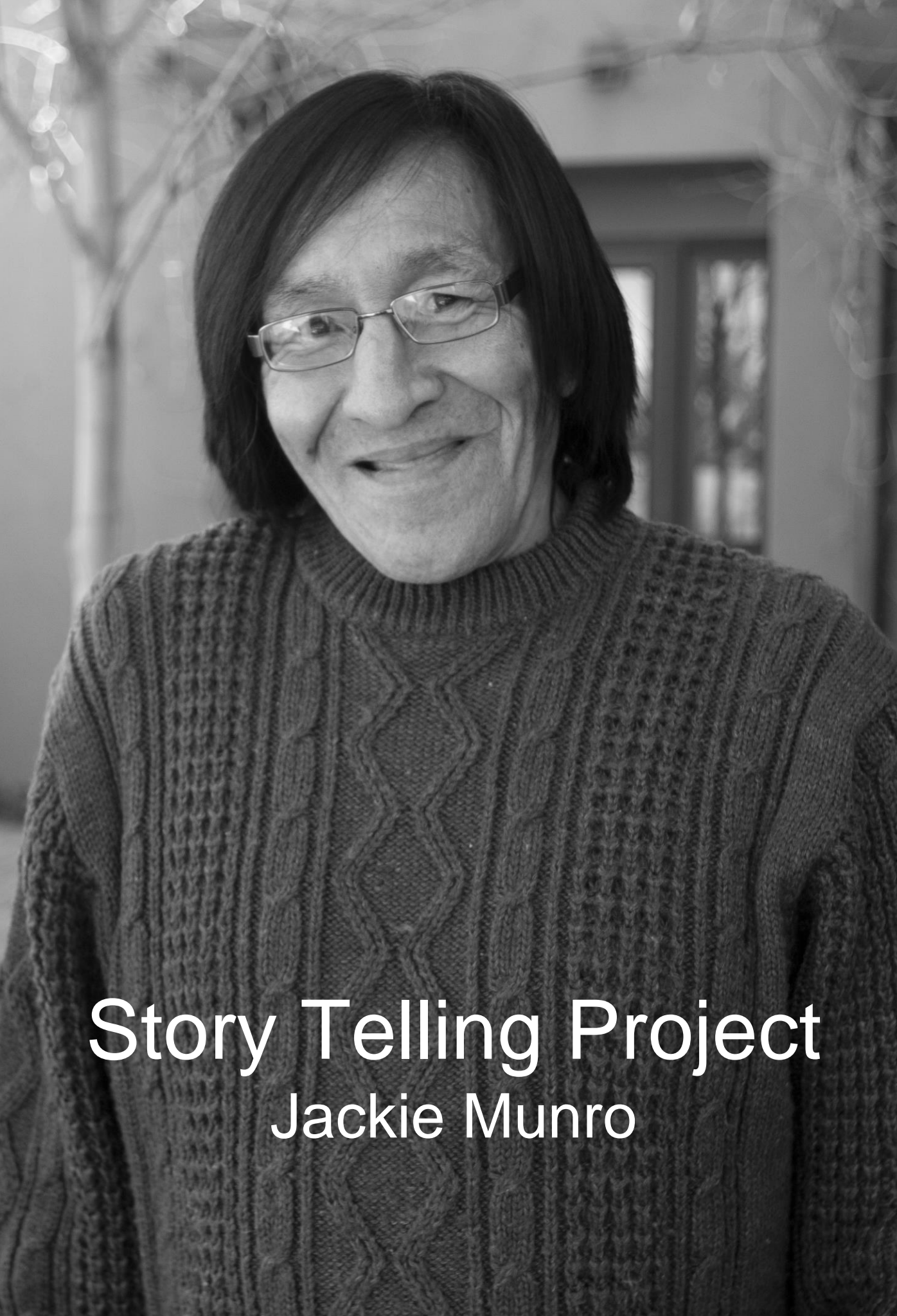
Jackie Munro
Story Telling Project



Photo credit Sayra

Santa Fe County Connect

Who we are and what we do



Story Telling Project

Jackie Munro





Sayra's Story

Social determinants of health
influence our health and well-being



ACCOUNTABLE HEALTH COMMUNITY MODEL

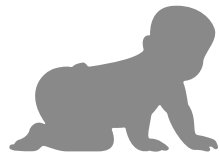
Do Santa Fe County residents have reliable access to:

- Transportation
- Housing
- Nutritious Food
- Utilities
- Interpersonal Safety



Santa Fe County Connect VISION:

By 2020, all County residents regardless of income have access to high-quality health care and are linked to the resources they need for health and well-being.



LAS CUMBRES

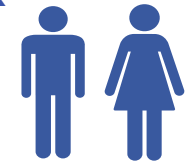
UNITED WAY OF SF COUNTY



SANTA FE CITY FIRE DEPARTMENT
Mobile Integrated Health Office



NM IMMIGRANT LAW CENTER



CITY OF SANTA FE
Senior Services



ST. ELIZABETH SHELTER
INTERFAITH SHELTER



ESPERANZA SHELTER



SANTA FE COUNTY FIRE DEPARTMENT
Opiate Safe



SANTA FE PUBLIC SCHOOLS
Adelante
Teen Parent

COMING HOME CONNECTION



SANTA FE COUNTY CONNECT



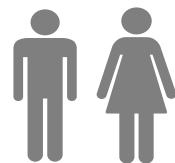
YOUTHWORKS



LITERACY VOLUNTEERS



MAGISTRATE COURT



SANTA FE COUNTY
Senior Services



FEEDING SANTA FE



SANTA FE COUNTY
DWI Compliance



SANTA FE COUNTY
Teen Court



SANTA FE RECOVERY



SANTA FE DREAMERS



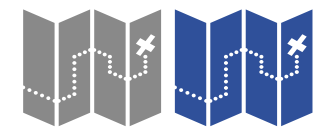
SANTA FE COUNTY
Detention



SANTA FE COUNTY
Health Services



CITY OF SANTA FE
Veteran's Advisory Board



THE LIFELINK



SANTA FE COUNTY
Housing Authority



FOOD DEPOT



LA FAMILIA MEDICAL CENTER
FIRST CHOICE CLINIC
PECOS VALLEY MEDICAL CLINIC



KITCHEN ANGELS

Goals

- Residents and providers collectively identify problems and co-create solutions.
- Navigators link residents to resources within a cohesive provider network.
- Social, economic and physical environmental resources are available to all residents.
- Information systems are coordinated. Data are collected, monitored and evaluated to improve services and population health while reducing health care costs.



GOAL: Residents and providers collectively identify problems and co-create solutions.

Residents and providers collectively identify problems and co-create solutions.

- Navigation Meetings: monthly networking, educational and professional development meetings
- Planning Committee: quarterly meetings of provider organizations for information sharing and stakeholder feedback
- Advisory Committee: quarterly meetings of people enrolled in Santa Fe County Connect for quality improvement

GOAL: Navigators link residents to resources within a cohesive provider network.

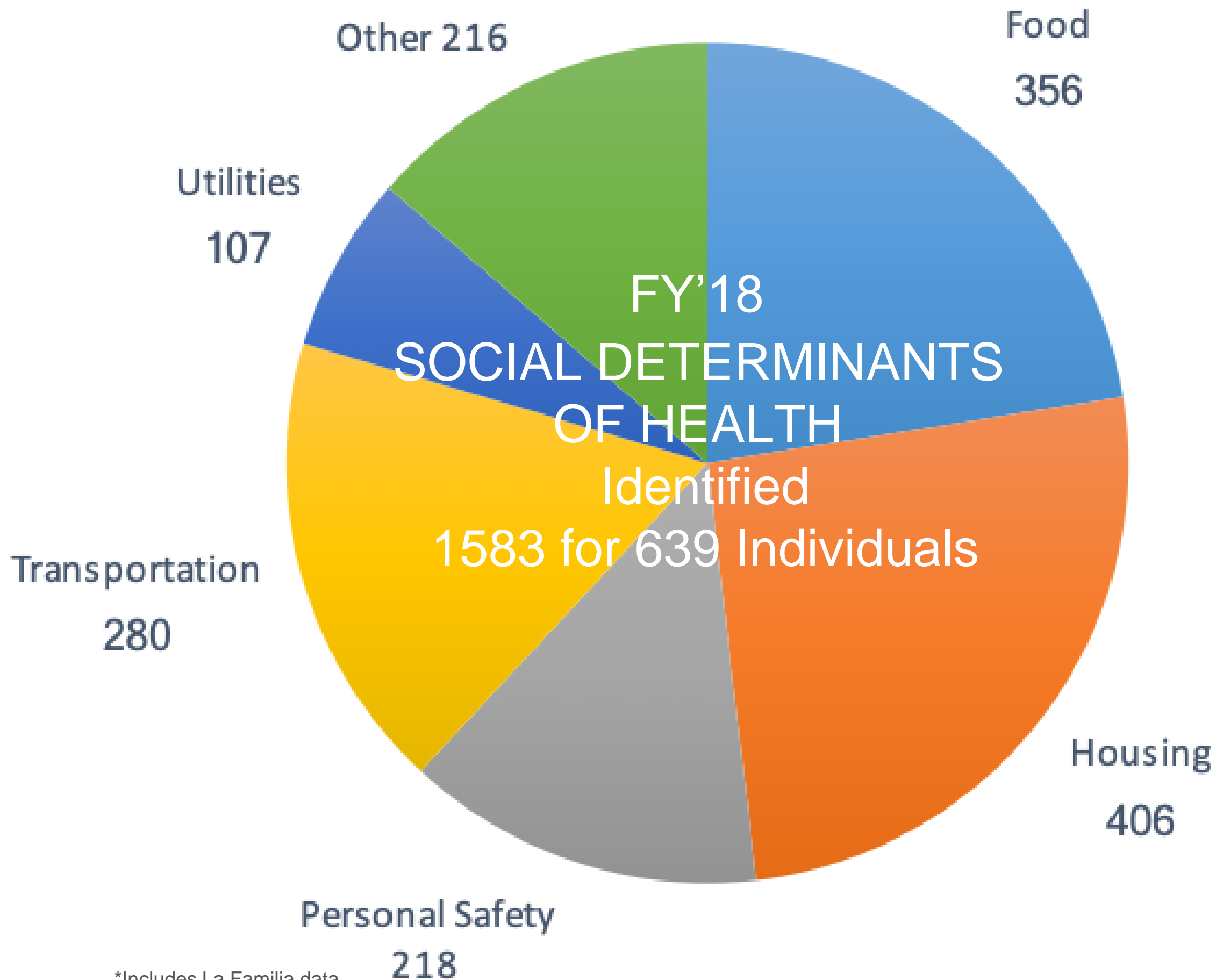


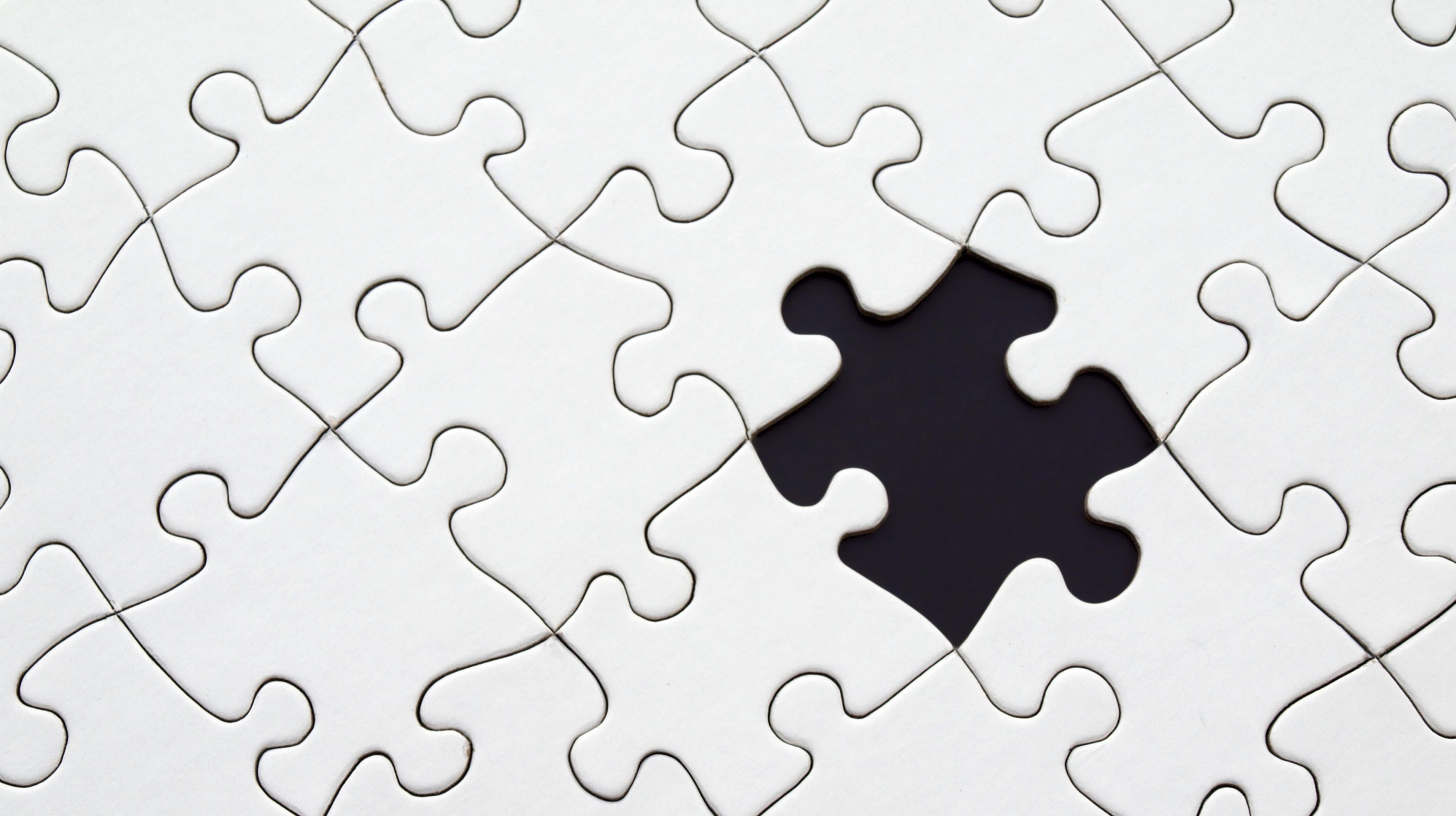


Tony's Story

Navigators link residents to resources within a cohesive provider network.

- Over 80 navigators in 35 programs funded by County and City contracts link residents to goods and services using the Unite Us on-line, referral platform
- 639 individuals received navigation in 4 quarters of FY18
- 966 individuals received navigation in 3 quarters of FY19
- Clinical Guidance: creating a standard of care
- Protocols and Network Standards

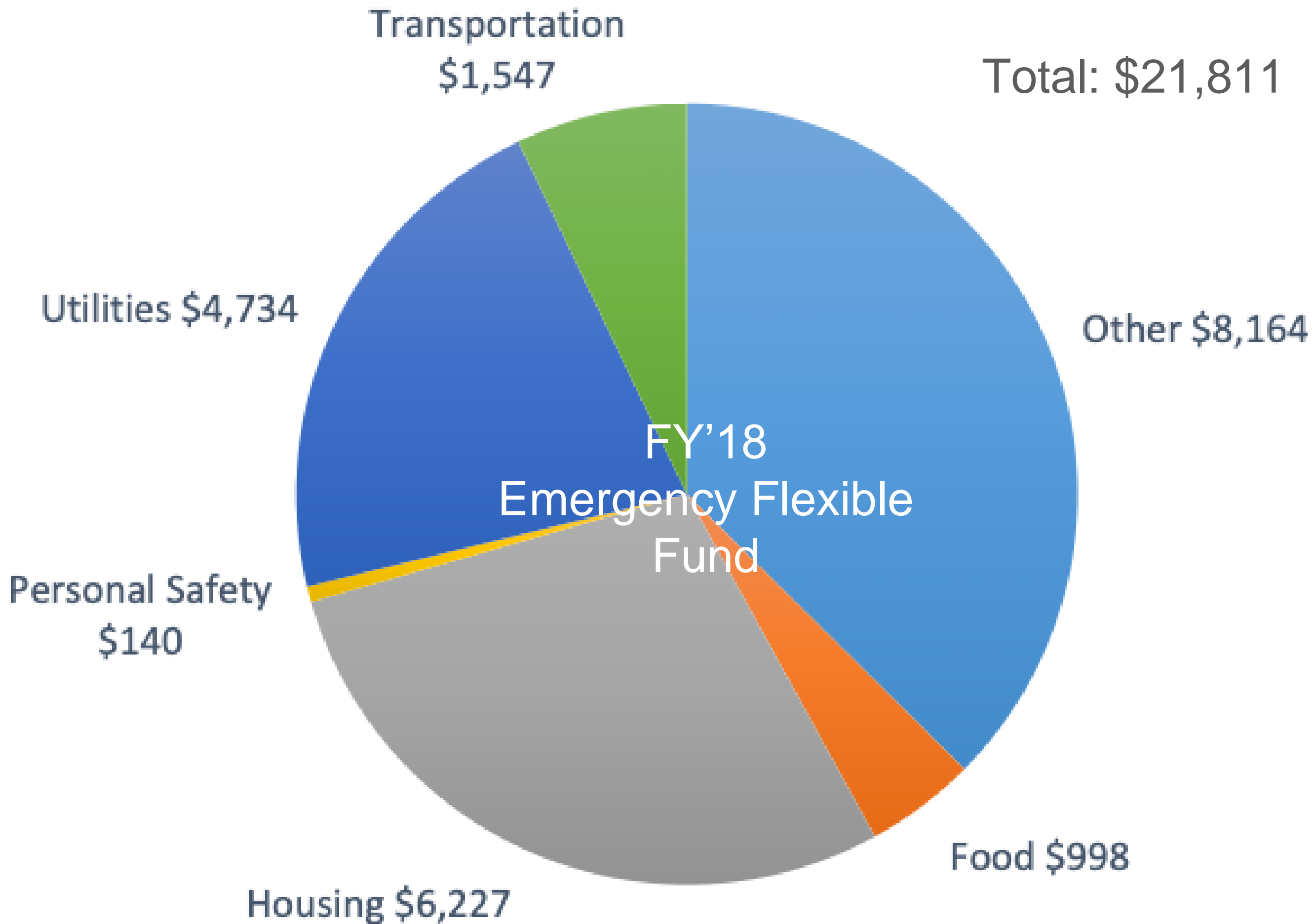




GOAL: Social, economic, and physical environmental resources are available to all residents.

Social, economic, and physical environmental resources are available to all residents.

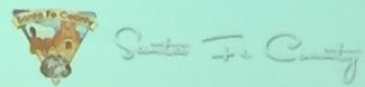
- County and City funding create a larger network
- Share New Mexico provides updated resource information for Unite Us and the Resource Directory
- 2019 Resource Directory published
- Emergency Flexible Funding: crisis one-time funding



SANTA FE COUNTY PARTNER TRAINING

Santa Fe County Connect:
A Network for Health and Wellbeing

 UNITE US



GOAL: Information systems are coordinated. Data are collected, monitored and evaluated to improve services and population health while reducing health care costs.

Information systems are coordinated. Data are collected, monitored and evaluated to improve services and population health while reducing health care costs.

- Unite Us software platform links navigators in network
 - Referrals
 - Real-time communication
 - Data collection
- Pacific Institute Research and Evaluation (PIRE) evaluation plan



SEARCH THIS AREA

“Provides a framework to make referrals in a seamless manner that isn’t time intensive or complicated.”

“The connection to other navigators and providers within the county have been most impactful to our organization.”

Navigators make referrals and communicate in real-time with the Unite Us software platform.



Moving Forward:

Moving Forward:

- Evaluation: How are we doing? Micro and Macro levels
- Sustainability: Continued funding and support to grow the network
- Wellness Fund: Expand Emergency Flexible Fund
- Project Identity: Communicating who we are
- Unite Us platform to be available for self-referrals for anyone with access to a computer



Debora's Story

Thank you! Questions?

